

# PERSONAL EMERGENCY ALARM

## OVERVIEW

A Personal Emergency Alarm gives you push button access to our team and all the resources you need to get help.

You wear the alarm around your neck, on your wrist or clipped to your belt. It's wirelessly connected to a base unit that works with your phone line.

## HOW DOES IT WORK?

1. If you require assistance simply press the large red button on the pendant. An Appello operator will be alerted.
2. Our operator will speak to you via the two way speaker on the base unit.
3. We will check whether you are ok, and if required arrange for a loved one or the emergency services to attend



Personal emergency  
alarm base unit

## WHY CHOOSE A PERSONAL EMERGENCY ALARM?

- The reassurance of emergency alarm monitoring within the home.
- A personal response - when the alarm is activated the Appello operator will know:
  - Your personal details.
  - Your health details and any medication you take.
  - The details of the people we need to contact.
- A tailored service - we can contact a relative, friend, or carer. The majority of our calls don't involve the emergency services.
- We will help to alleviate the pressure in an emergency, providing a calming voice, arranging for the emergency services to attend, providing them with personal and health details and keeping loved ones up to date with the situation.



### WHO IS THE SERVICE FOR?

- Someone who has previously fallen or been close to falling in the home.
- Those finding moving around the home increasingly difficult.
- Someone who lives alone or spends long periods of the day alone.
- Someone who has recently been admitted to hospital more than once.
- Those who have friends and family concerned about their welfare.
- Someone who would benefit from the reassurance of knowing help is available 24 hours a day.



### THINGS TO CONSIDER

- Does the user have cognitive difficulties or dementia.
- Does the user have a telephone landline.



### THIS WORKS BEST WITH

A Personal Emergency Alarm is complimented by a Keysafe that allows us to give loved ones and the emergency services access to your home in an emergency.



### COST

- VAT exemption is available on both our hire and rental plans if you qualify due to a medical condition.
- Our Personal Alarms are easy to install but should you need support we can provide an installation service, please contact our sales team for information.

\*All prices are exclusive of VAT. This service is only designed for use in the UK.